

QUALITY & ENVIRONMENT POLICY

Ever since the creation of EMBALL'ISO, a company based on technological innovation, I have always aimed to create and develop products and services that are as close as possible to the needs and expectations of customers. The impact on the environment is taken into consideration systematically.

In the current context of changing markets and regulations, of increased competition and the merging of companies into conglomerates, I want us to remain an independent company and strengthen our position internationally.

To do this, the areas to be worked on for 2024 are:

- **Reinforcing innovation and developing new products and processes**, by proposing a service offering that complements our products.
- **Structuring and developing activities**, to harmonise the level of organisation and increase the competitiveness of the group.
- **Developing added value**, to maintain sufficient profitability and be able to invest for the future.
- **Ensuring responsible development**, by maintaining and developing an environmental approach for the whole group, based on the ISO 14001 standard

My aim is to maintain an ISO 9001-certified level of internal organisation and to provide methodological support to the subsidiaries to guide our development, whilst improving the Group's performance.

With that goal in mind, I am committed to supporting our QUALITY and ENVIRONMENTAL initiatives,

- with support from the Quality and Environment Managers appointed for that purpose,
- and to providing the technical, financial, and organisational resources required for this policy to succeed.

I also ask all personnel to make a wholehearted effort to attain the company's goals, including the quality and environmental objectives.

Pierre Casoli
CEO

